

# PARENT'S GUIDE

## INTRO

We hope that Arrivals Weekend hasn't been too traumatic so far, and you're as excited as your child about their time at York St John.

As a Students' Union, we are incredibly proud of our University, which is constantly growing and improving. We might be biased, but we think you and your child have made a great choice!

In this document, you'll find helpful info that will set your child up for success. If you have any questions, please get in contact with a member of our team.

## WELCOME

Although your loved one has flown the nest and is about to start a new journey, there's absolutely no need to be concerned!

They've just moved to one of the safest cities in Europe. On top of that, during their time at York St John, they're going to be surrounded by a fantastic range of services and staff at both Students' Union and the University.



Jamie Andrews  
President of the Students' Union

## KEY DATES

### Arrivals Weekend

12 - 13 September 2020

### Welcome Week

14 - 20 September 2020

### Autumn Term

21 September - 11 December 2020

### Spring Term

4 January - 26 March 2021

### Summer Term

19 April - 25 June 2021

## UNI CONTACTS

We pride ourselves on providing support to all students. They can come to the Students' Union any time and if we can't help, we always know someone who can.

### Main Reception

01904 624624

### Finance

01904 876870

### Wellbeing

01904 876477

### Campus Security

01904 876444

### Accommodation

01904 876650

### Library

01904 876696

### Students' Union

01904 629816

### Our website

[ysjsu.com](http://ysjsu.com)

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STUDENTS' UNION





# THINGS TO BUY

Before you send your child into the wide world of supermarket shopping, we recommend using an hour during Arrivals Weekend to set them up with a few essential purchases.

There are a few essential items your child should have. We suggest:

- Laundry basket
- Towels
- Clothes hangers
- Extension lead
- Glasses and mugs
- Pans
- Toilet paper
- Toiletries
- Food
- Blankets

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# THINGS TO DO

There are some important things that you can help get sorted before leaving your new student.

## Doctors

Hopefully your child won't suffer from any illnesses, but registering for a doctors is best. Once registered they can visit any of the four healthcare centres near campus.

Register here:  
<https://bit.ly/3ivfut7>

## Insurance

It's worth considering insuring your child's laptop, phone, gadgets or equipment when they leave home.

Sometimes it's included in student deals with banks and insurance companies might offer a good student deal.

# CORONAVIRUS

This year will be a little different than other years, however we're committed to making it memorable and enjoyable for everyone. The health and safety of all students is of paramount importance to us and we want to share some of the measures and rules that are in place to keep everyone safe.

The Students' Union has created defined zones to aid social distancing measures and has introduced capacity limits throughout the venue. A one-way system will be in place within the Bar and the Coffee Lounge.

We'll be using a track and trace service which will be accessible through QR codes in the building. We ask all visitors to assist us in keeping people safe by using this.

Toilet facilities will be undergoing a daily steam cleaning procedure and there will be ongoing cleaning in high-traffic areas. Door handles, furniture and other frequently touched surfaces will be subject to regular cleaning throughout the day.

Hand sanitiser pump action containers are available in all main travel routes through our venue, including at entrances and exits.

We'll amend our practices in line with the changes made to Government guidance as it becomes available.

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